

www.performancedynamics.com.au

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- * Get our **LATEST COURSE DATES**
- * **BOOK ONLINE** for any public course
- * **GET A QUOTE** to run this course for your team in-house

Issue 041

YES I want to improve my consulting skills. Enrol me today.

- 1 **BOOK ONLINE:** www.performancedynamics.com.au (online is quicker but you can also phone Sydney (02) 9489 4428 or Freecall 1800 644 412)
- 2 Pay by credit card, bank transfer or cheque - get a credit card payment authorisation from www.performancedynamics.com.au/credit.html
- 3 Send your payment to: **Performance Dynamics, PO Box 604, Wahroonga NSW 2076** or fax your credit card authorisation to FAX: (02) 9489 1145

REGISTRATION DETAILS (fees are payable in advance)

Course Fee: \$1,630+GST = \$1,793 which includes comprehensive documentation, Consulting Style assessment and workbook, consulting tool palm cards, light sandwich lunch and refreshments. A tax invoice will be issued.

\$200 per person Group Booking Discount: When 2 or more delegates from your organisation register at the same time, the fees are \$1,793 (inc GST) for the first delegate and \$1,593 (inc GST) for each additional delegate.

\$250 to \$500 per person Government Discount: Fee is \$1,543 (inc GST) for the first person, \$1,343 (inc GST) for the second person and \$1,293 (inc GST) for the third and each additional person from a not-for-profit or not fee-for-service government department, agency or charity.

CANCELLATIONS AND POSTPONEMENTS

If you are unable to attend, a substitute delegate is very welcome. We will make a full refund (less \$88 administration fee per delegate) for cancellations received in writing (email or fax) at least 15 days prior to the course. Alternatively you may make ONE postponement (at least 15 days prior to the course) to a future course and receive a 100% credit note for the full value of the paid registration fee. Further postponements (at least 15 days prior to the course) attract an \$88 transfer fee per delegate. For cancellations or postponements received in writing at least 7 days prior to the course we will give you a 50% credit note for a future course. Unfortunately, no refund or credit can be made for cancellations or postponements received less than 7 days prior to the program start date or for delegates who fail to attend the course. Performance Dynamics reserves the right to change the program, venue and tutors without notice. In the event of a cancellation of a course, Performance Dynamics' liability is limited to the return of the course fees only. Credit notes are valid for 12 months.

FUTURE DATES: (also see www.performancedynamics.com.au)

Melbourne: 13 – 15 October 2010	Sydney: 26 – 28 October 2010
Brisbane: Available in-house	Adelaide: Available in-house
Canberra: Available in-house	Perth: Available in-house

Run this course in-house for your team at *any* location - ask us for a quote

Past participants include: Over 450 organisations have attended this course including AAMI, Accenture, Alcoa, AMP, ANZ Bank, Argyle Diamonds, AstraZeneca, ASX (Australian Stock Exchange), Australia Post, Australian Federal Police, Australian Taxation Office, AXA, Baker & McKenzie, BHP Billiton, Boeing, Boral, Brisbane City Council, BT Financial Group, Caltex, Canon, Centrelink, City of Melbourne, Clayton Utz, Coca-Cola Amatil, Coles Myer, Commonwealth Bank, Corporate Link, CSIRO, Deloitte, Department of Defence, Department of Human Services, Dept Premier & Cabinet (Qld), Education Queensland, Energex, Ergon Energy, Ernst & Young, Exxon, Fairfax Media, Foxtel, Fujitsu, Getronics, Holden, Honeywell, Housing NSW, HSBC, IBM, ING, Integral Energy, Kmart, KPMG, Logica, Macquarie Bank, Main Roads Qld, Mater Hospitals, MBF, Medicare, Middletons, Minter Ellison, MYOB, National Australia Bank, Nestlé, Network 10, News Limited, NIB, Nickel West, Nokia, Novell, NRMA, NSW Police, Optus, Oxford University Press, Pfizer, PricewaterhouseCoopers, Promina, Qantas, QBE, Queensland Health, RAAF, RACV, Red Cross, Rio Tinto, Salvation Army, SA Water, Sanitarium, Santos, Sensis, Seven Network, Shell, St George Bank, Suncorp, Sydney City Council, Sydney Opera House, Telstra, Toyota, University of Melbourne, VicRoads, Vodafone, Westpac, WorkSafe Victoria, Zurich Insurance and many more...

BOOKING FORM: Internal Consulting Skills (send us this form if you haven't booked online)
Please register the following delegate for the **INTERNAL CONSULTING SKILLS** course in (tick box)

Melbourne
(13 – 15 October 2010)
Karstens at CQ
123 Queen Street
Melbourne

Sydney
(26 – 28 October 2010)
Christie Corporate Conferences
100 Walker Street
North Sydney

Other locations?
Run this course in-house for your team at your own location.
Get a quote for your location from our website or call (02) 9489 4428

First name: _____
Surname: Mr/Ms _____
Job Title: _____
Organisation: _____
Telephone: _____
Email: _____

Postal address: _____

State/Postcode: _____
Approving Manager (PRINT): _____

Their Position: _____

If you have not booked online, please send this Booking Form with your credit card payment or cheque for \$1,793 (payable to Performance Dynamics) to: **Performance Dynamics, PO Box 604, Wahroonga NSW 2076** or FAX to (02) 9489 1145.

Print and complete this booking form and fax to FAX number Sydney (+612) 9489 1145